



Covid Guarantee

In these uncertain times we recognise the need to provide customers the reassurance you need to book your next visit or activity with Dorset Adventure Park.

To give you complete peace of mind and keep things as simple as possible, we're applying our COVID Guarantee to all new bookings made from the 1st March 2021.

If you are unable to proceed with your booking due UK government restrictions related to Covid-19 which prevent you from travelling (such as travel bans or enforced self-isolation), or your accommodation is unavailable for any reason, you will be able to choose from one of the following options at your discretion:

- Transfer your booking to a later date - subject to availability.
- Transfer your booking to an alternative venue - subject to availability.
- Refund in full - inclusive of any deposit payment.
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Applicable Terms & Conditions

The COVID-19 Guarantee does not replace our standard terms and conditions.

The COVID-19 Guarantee does not include disinclination to travel and is subject to our standard terms and conditions on cancellations.

If a relevant local lockdown occurs within 14 days of travel we will postpone the trip to a future date.

The COVID-19 Guarantee will be reviewed regularly and is currently being offered on new bookings made up until the 30 September 2021.

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